



UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE

برنامج الشيخ زايد للإسكان
Sheikh Zayed Housing Programme



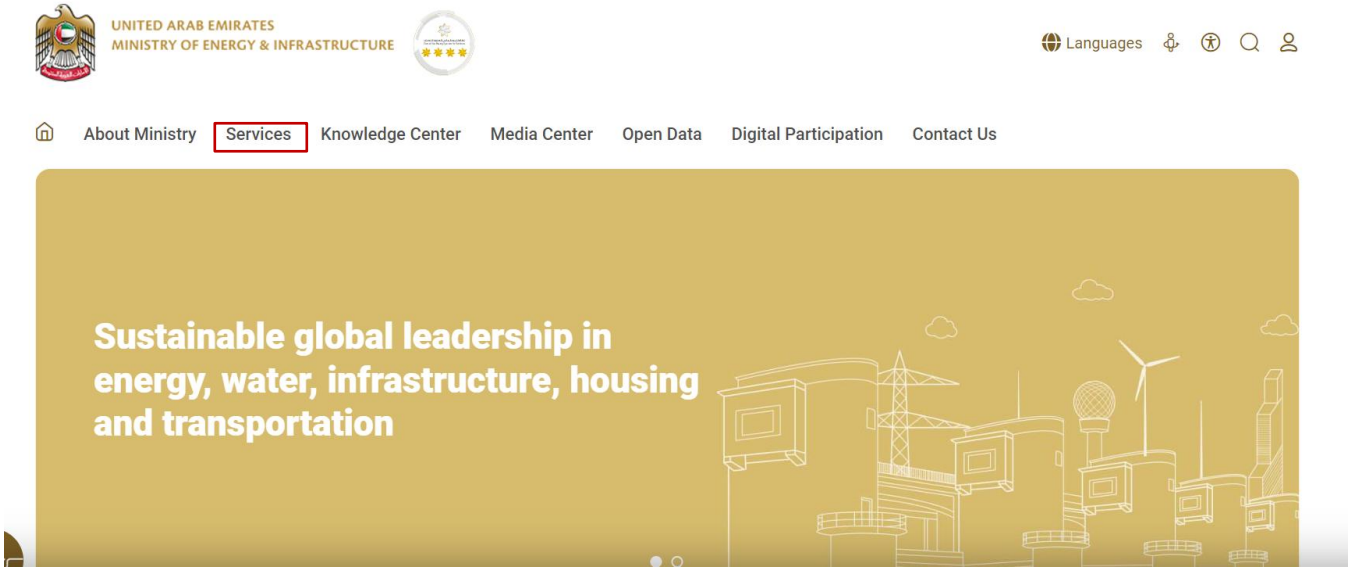
User Manual

Updating housing assistance data

V 2.1

2024

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to “Services”.



3. Select “Zayed Housing Program”, then “Housing Services”, then “Request to Update Housing Assistance data”, you can view the service Info or start the service immediately.

Services

Search by a service keyword

Request Status

My Favourites

Iskan bundle E-Services Help Proactive services Added value

Most used services

All Services

Zayed Housing Program

Housing Services (12)

Consultants Services (2)

Land Transport

Maritime Transport

Infrastructure Services

Zayed Housing Services

Request to issue To Whom It May Concern Certificate for Housing Services

Request to update housing assistance data

View info Start

Zayed Housing Services

To Whom it May Concern For Non Applicants

Zayed Housing Services

Zayed Housing Services

Zayed Housing Services

Request for an emergency visit to the residence

Dwelling Disposal Request

Zayed Housing Services

Residential Assistance Cancellation Request

Home > Services > Request to update housing assistance data

Request to update housing assistance data

About the service

Through this service, citizen can update the information on housing assistance request personally, or by concerned department if requested, with new information occurred after submitting the application, which may affect the type and amount of housing assistance.

Required documents

The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.

According to the documents that require updating

Start Service

Register

Favorite

Download the service card

QR code



Scan the code to open this page on your mobile

4. Then it will redirect you to the Login page, you can login by using UAE PASS.



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Languages

Sign in to your account

Sign in with UAE PASS

A single trusted digital identity for all citizens, residents and visitors.

For more information please check the user manual from [Here](#)

Sign up for our newsletter

Stay in touch with the latest news from MOEI

>

Get more features

Download the mobile application

5. Update the data from the profile .

Home / Service / Sheikh Zayed Housing Programme

Request to Update Housing Assistance Data

برنامج الشيخ زايد للإسكان
Sheikh Zayed Housing Programme

Service User Guide (pdf 0.53 MB)

Application Details

| | |
|------------|-------------|
| Name | App No |
| Emirate | Region |
| Mobile No | Phone No |
| E-mail ID | POBox No |
| Old Salary | Emirates ID |

Application Details

Mobile No * Mobile No2

Gender Employer

Emirate EmailID *

Marital Status * The Number Of Wives

The Number Of Children Has Land

66.67% Form Completion

6. Fill the satisfaction survey about the eService, when the following pop-up shows up:





English

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

| | Extremely Disagree | Disagree | Somewhat Disagree | Neutral | Somewhat Agree | Agree | Extremely Agree |
|---|--------------------|----------|-------------------|---------|----------------|-------|-----------------|
| Availability & accuracy of Service information | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Ease of Service accessibility in the Smart Application | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Ease & Simplicity of Service Application Steps | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Ease and Variety of payment options | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Possibility of Service Status Tracking | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Service Completion time was reasonable & within my expectations | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Smart Application efficiency (no delays or errors in app) | ★ | ★ | ★ | ★ | ★ | ★ | ★ |
| Availability of Online Support | ★ | ★ | ★ | ★ | ★ | ★ | ★ |

Previous Next





United Arab Emirates



نبض المتعامل
CUSTOMER PULSE

🗑️ 🌐 English ▾

Customer Pulse Survey

Is there anything else you would like to share with us?

Please select



2000 characters lefts

Kindly provide your mobile number or Email for follow up

Previous

Submit

